

*Camden Dental Centre  
Camden Dental Implant Centre*

*77 Camden High Street*

*London*

*NW1 7JL*

*020 7380 0768*

*[www.camdentalcentre.co.uk](http://www.camdentalcentre.co.uk)*

*[www.camdentalimplants.co.uk](http://www.camdentalimplants.co.uk)*

**Welcome to our practice**

We are a well-established city family practice as well as an International Referral practice for Dental Implantology and Invisible Orthodontics.

We are proud of the service that we offer our patients. This leaflet tells you about our practice and the services that we provide. Should you have any further questions, please contact our receptionists on 020 7380 0768 or [camdentalcentre.co.uk](http://camdentalcentre.co.uk) where we will be pleased to assist you.

We are leading Dental Implant Centre accepting referral patients from other practices and self referred patients

. To book online see [www.camdentalimplants.co.uk](http://www.camdentalimplants.co.uk)

Our private patients whether referred by other practitioners for our advanced services or by other patients should contact us on the above telephone number or email for information and appointments.

NHS dental treatment, when available, is provided for adults and children. Priority is given to existing patients of the practice and is subject to available capacity.

• **First visits**

- How to book an appointment
- You can book online see [www.camdentalcentre.co.uk](http://www.camdentalcentre.co.uk)  
Telephone 020 7308 0768 , email [camdentalcentre.co.uk](mailto:camdentalcentre.co.uk) or call in to the practice during opening hours
- What to expect on a first appointment.

We will require details of all medications being taken and preferably the contact details for your doctor. If you have requested NHS treatment, we will need proof of any relevant exemptions from paying NHS dental charges.

At this appointment, a full examination will take place including any necessary radiographs. Your proposed treatment will be discussed with you and agreed upon. An estimate of anticipated costs will be given, but this may change if your treatment plan changes. If we have available time then agreed treatment may be started. Patients seen on an emergency basis may not have a full examination and you may be asked to return for this at another occasion.

- Appointment reminders

We remind patients of pre-booked appointments using text messaging 48-72 hours ahead of each appointment. Please tell us of changes in your telephone numbers.

- Recall arrangements

We follow current good practice guidelines as set out by the National Institute for Clinical Excellence, and tailor our recall intervals to the needs of our patients.

Recall letters will be sent at out these agreed intervals.

## **Introduction to your Practice Team**

### **Dentists**

- Dr. Jan Blekkingh Tandarts Amsterdam 1987 Partner
- Dr. Martin Gilbert BDS (Lon), LDS, RCS (Eng) 1974 Partner
- Dr. Sofia Pavlidou DDS University of Athens 2001
- Dr. Andreas Jahnigen Zahnartz Hanover 2001
- Dr. Nicholaas Van Der Meulen Tandarts Groningen 2011  
MSc Dentistry
- Dr. Joanna Kowalczyk-Laska Lek Dent Warsaw 2004

### **Practice Mentor:**

Dr Danny Temkin Surgical specialist registered with the General Dental Council

Dr Temkin is our resident visiting surgical specialist for implantology and advanced procedures ( Private only ).

### **Head Receptionists:**

**Shamini Rambojan**

### **Hygienists**

- Julie Boddington

### **Senior Dental Nurse:**

Helena Torres

### **Dental Nurses**

- Zaundra Giddens
- Agnes Mendi
- Helena Torres
- Natia Bogreadze

In addition to English, French ,German ,Dutch ,Greek, Russian ,Hungarian and other languages are spoken at the practice.

### **Opening hours**

The Practice is open during the following hours:

Monday-Thursday	9:00am to 5.30pm
Friday	9:00am to 5pm
Monday- Fridays	we are closed for lunch from 1-2pm
Sundays	by appointment only ( private )

To make an appointment, please telephone 020 7370 0768 or email [camdendentalcentre@yahoo.co.uk](mailto:camdendentalcentre@yahoo.co.uk) or book online from our website: [camdendentalcentre@yahoo.co.uk](mailto:camdendentalcentre@yahoo.co.uk)

### **Facilities**

We have 5 dental surgeries three located on the ground floor and two located on the first floor. We have modern dental equipment including digital radiographs and the building is air-conditioned.

Our premises and surgeries on the ground floor are accessible to wheelchairs but we do not have a disabled toilet. Facilities are available in the local high street restaurants .

### **Cross infection Control;**

For your health and safety Camden Dental have installed separate facilities' for disinfection and sterilisation to ensure the highest standards.

We are one of the very few practices that have these facilities within the M25

### **Dental care and treatment at the practice**

We do our best to ensure your dental care meets your individual needs and will discuss the proposed treatment and treatment options with you, giving you time to ask questions and consider the alternatives.

We offer a full range of preventive and cosmetic dentistry. Each surgery is equipped with technology to help us diagnose when treatment is required and explain the treatment options to you. We may suggest referral to a particular

specialist, if this is appropriate - for example orthodontic treatment, complex root fillings, periodontology and advanced surgery.. Please note that NHS referral facilities are very limited.

Camden Dental Centre is well known for its Implantology services and Invisible Orthodontics ( private only) and is a referral centre

We encourage our patients to have regular appointments with the practice hygienists .

### **Emergency care**

During practice hours, we endeavour to see any patient who has a dental emergency.

Out of hours Camden PCT is responsible for helping local NHS dental patients in need of emergency care from 6.30pm-8.00am on weekdays and throughout weekends and Bank Holidays. Please call NHS 111 to access the triage service.

Residents of other areas should call NHS 111 or look at the NHS Direct website or their local PCT website.

### **Missed appointments**

If you are not able to keep your appointment please give us at least 24 hours' notice. If less than 24 hours' notice is given a charge of £20/half hour may be made in cases of private treatment. NHS patients who fail two or more appointments will not be offered further NHS treatment.

### **Confidentiality**

Patient confidentiality at our practice is taken seriously and all information about our patients is treated with the strictest confidence in accordance with our practice policy. If you would a copy of our practice confidentiality policy, please contact the receptionists.

### **Comments about our service**

We hope that you are entirely satisfied with your dental care and treatment and would be happy to recommend our services to others. If not, please let us know about it so that we can rectify the cause for dissatisfaction and improve our service. You can request a copy of the practice complaints procedure from the receptionists who will explain the procedure in detail and deal with any concerns you might have.

## **We are here to help**

If you would like any further information about care at the practice please contact us on 020 7380 0768, email: [camdentalcentre@yahoo.co.uk](mailto:camdentalcentre@yahoo.co.uk) or visit our website for the latest practice information at [www.camdentalcentre.co.uk](http://www.camdentalcentre.co.uk) where you can also book online.

For dental implants see [www.camdentalimplants.co.uk](http://www.camdentalimplants.co.uk) where you can also book online.

## **Where to find the practice:**

**Camden Dental Centre** is located at:-

77 Camden High Street  
London  
NW1 7JL

and can be contacted on:-

020 7380 0768

emailed at:

[camdentalcentre@yahoo.co.uk](mailto:camdentalcentre@yahoo.co.uk)

Book online at [www.camdentalcentre.co.uk](http://www.camdentalcentre.co.uk)

Take the bus:- we are less than 10 minute from Oxford Circus by train or bus:

C2, 24 27 29 88, 134  
168, 214 253, 274

By tube:-

nearest tube stations are Camden Station and Mornington Crescent Station

## **One Voice One Vision**

We succeed only when we meet and exceed the expectations of our clients. We all have a passion for excellence and endeavour to set and deliver the highest standards of service, value integrity and fairness. We recognise the diversity and power of people, ideas and cultures. We respect and enrich the communities we work with. We feel a sense of responsibility to lead by examples of creativity, enthusiasm and loyalty to our clients.

### **Useful contacts**

<b>NHS DIRECT</b>	<b><u><a href="http://www.nhsdirect.nhs.uk">www.nhsdirect.nhs.uk</a></u></b>	<b>NHS 111</b>
<b>Camden PCT</b>	<b><u><a href="http://www.camdenpct.nhs.uk">www.camdenpct.nhs.uk</a></u></b>	<b>020 7530 3500</b>
<b>Transport for London</b>	<b><u><a href="http://www.tfl.gov.uk">www.tfl.gov.uk</a></u></b>	
<b>British Dental Health Foundation</b>	<b><u><a href="http://www.dentalhealth.org.uk">www.dentalhealth.org.uk</a></u></b>	<b>0845 063 1188</b>